



Studio Policies

Hello, and welcome to Adelaide Music LLC! At Adelaide Music, we believe in a holistic approach to music that centers around the student and teaches them to become life-long learners with a passion and curiosity not just for music, but for learning.

Instruments and Tuition

Adelaide Music LLC offers instruction in piano, cello, and voice, which includes basic theory and aural skills.

Tuition Rates (note: in-home lessons may incur an additional fee):

- \$155/month for 30-minute lessons
- \$225/month for 45-minute lessons
- \$293/month for 60-minute lessons

The monthly tuition is based on 46 weeks of lessons per year, averaged into a consistent monthly fee. This structure provides stability and predictability for both students and instructors, ensuring that tuition remains the same every month regardless of the number of lessons received. Tuition rates may be subject to change on a yearly basis.

Studio

Adelaide Music LLC has two fully furnished music studios, one in Saugus and the other in Canyon Country, Santa Clarita. Lessons are available Monday-Saturday. We offer bi-annual recitals, as well as other performance opportunities for students to perform.

Important Note: Parents/guardians of students under the age of 18 must stay on campus for the entirety of the lesson. This ensures a safe and supportive environment for our young learners.

Lesson Schedule

Lesson times scheduled are considered permanent and reserved by the student. If the student and/or parents wish to make a permanent scheduling change, they must inform the instructor at least 2 weeks in advance. Adelaide Music LLC reserves the right to terminate lessons if sufficient time is not given and/or a new time cannot be arranged.

Lesson scheduling will be re-evaluated biannually in early August and January. Both time slot and lesson duration will be assessed as student abilities develop. If a student is progressing and doing well, the instructor may recommend increasing lesson times in 15-minute increments.

Makeup Lesson Policy

Because tuition reserves your child's weekly spot, missed lessons are not refundable. This includes absences due to illness, vacation, or forgetfulness. If you know you'll be absent, please notify us as soon as possible by text or email. With sufficient notice, families may choose one of the following (subject to availability):

- Check the **My Music Staff portal** for any available open slots that week.
- Request a **virtual lesson** (Zoom or FaceTime) during your regular time.

Note: Makeup lessons are not guaranteed and cannot be carried into future months. All makeup credits expire at the end of the month in which the absence occurred.

Missed a Lesson?

Here's a **quick guide** on what to do.

Sick? → Request a Zoom lesson at your normal time (and feel better!)

Vacation? → Check the portal for an open spot another time that week.

Forgot? → Lesson is forfeited (no reschedules).

Teacher absent? → Already factored into tuition. If absences exceed 6 per year, they'll be made up or refunded.

Note: Teacher absences are already factored into the 46-week annual tuition structure. If teacher cancellations exceed six lessons in a year, those lessons will either be made up or refunded.

Additional Policies and Disclaimers

Parent Presence Policy: To ensure a safe and supportive environment for our students, we require that parents or guardians remain on the premises for the entirety of their child's lesson.

Liability Disclaimer for Minors and Studio Guests: Adelaide Music LLC is dedicated to providing a safe and enjoyable learning environment for minors and studio guests. However, we cannot be held liable for any injuries, accidents, or damages sustained by students, guests, or their property in the studio during classes, events, or performances.

By enrolling in classes with Adelaide Music LLC, all parties agree to abide by these terms.

Adelaide Music Studio – Tuition & Makeup Policy FAQ

Effective April 1, 2025

1. Why is tuition switching to a flat monthly rate?

This change helps create a more predictable and sustainable structure for both families and the studio. Instead of fluctuating costs each month due to cancellations, tuition will be spread evenly across the year—just like a college, dance, or sports program. This also allows us to avoid raising lesson rates while continuing to provide high-quality instruction.

2. Will this cost me more?

Not necessarily! In fact, our new tuition model includes savings for our most consistent students:

30-minute lessons → \$155/month

45-minute lessons → \$225/month (Save \$60/year!)

60-minute lessons → \$293/month (Save \$160/year!)

By maintaining a yearly lesson structure, students who regularly attend may actually pay less than before.

3. How does the tuition structure work?

Tuition is based on a 46-lesson year, divided evenly into 12 monthly payments. This accounts for an average of six missed weeks due to studio closures and teacher absences.

For example, we are already factoring in closures such as:

✓ Thanksgiving Break (Wednesday–Friday)

✓ Christmas & New Year's Weeks

Any additional studio closures will be announced to students in advance, usually at the start of the semester.

4. What if my child misses a lesson? Can I get a refund?

Because tuition reserves your child's weekly spot, we do not offer refunds for missed lessons. Families may check the My Music Staff portal for openings or request a virtual lesson that week, subject to availability. Makeups are not guaranteed and must be used within the month of the absence.

5. What if a teacher cancels a lesson?

If a teacher is absent for more than six weeks in a year, you will receive either:

- ✓ A tuition adjustment for the following month OR
- ✓ A refund for the extra missed lesson.

6. What if we're gone for an extended time (vacation, illness, etc.)?

Tuition is still due to hold your lesson time. However, if you plan to be gone for a full month or longer, please reach out to discuss potential options.

7. Can I pause or cancel my tuition?

You may cancel lessons at any time, but tuition for missed lessons is non-refundable. If you cancel, your lesson slot will be released to another student.

8. What if I have more questions?

We're happy to chat! Feel free to reach out with any questions or concerns to adelaidemusicllc@gmail.com. We appreciate your support and look forward to another fantastic year of music! 🎵