



# Adelaide

## MUSIC LLC

## Studio Policies

Hello, and welcome to Adelaide Music LLC! At Adelaide Music, we believe in a holistic approach to music that centers around the student and teaches them to become life-long learners with a passion and curiosity not just for music, but for learning.

### **Instruments and Tuition**

Adelaide Music LLC offers instruction in piano and voice, which includes basic theory and aural skills.

Tuition Rates (due by the 8th of each month):

- \$155/month for 30-minute lessons
- \$225/month for 45-minute lessons
- \$293/month for 60-minute lessons

The monthly tuition is based on 46 weeks of lessons per year, averaged into a consistent monthly fee. This structure provides stability and predictability for both students and instructors, ensuring that tuition remains the same every month regardless of the number of lessons received. Tuition rates may be subject to change on a yearly basis. Music books and materials are purchased separately unless otherwise noted. *note: in-home lessons may incur an additional fee*

Update 3/9/26. Subject to revision.

**Late payments may result in a temporary pause in lessons until the account is brought current.**

## Lesson Schedule

Lesson times scheduled are considered permanent and reserved by the student. If the student and/or parents wish to make a permanent scheduling change, they must inform the instructor at least 2 weeks in advance, and cannot be changed more than once per semester. Schedule changes are subject to availability, Adelaide Music LLC reserves the right to terminate lessons if sufficient time is not given and/or a new time cannot be arranged.

Lesson scheduling will be re-evaluated biannually in early August and January. Both time slot and lesson duration will be assessed as student abilities develop. If a student is progressing and doing well, the instructor may recommend increasing lesson times in 15-minute increments.

## Missed Lessons & Rescheduling

### Student Absences

Tuition reserves a weekly lesson time in the studio and includes lesson preparation, curriculum planning, and administrative time. Because the teaching schedule is full, missed lessons cannot typically be rescheduled.

If a student must miss a lesson, the following options are available:

**Virtual Lesson** – Students who are mildly ill or traveling may attend their lesson online during their normal lesson time.

**Video Feedback** – Students may submit a short video of their practice before their scheduled lesson time and receive feedback and practice guidance. The teacher can use the scheduled lesson time to provide responses to the work submitted.

### *Missed a Lesson?*

Here's a **quick guide** on what to do.

**Sick?** → Request a Zoom/Facetime lesson at your normal time (and feel better!)

**Vacation?** → Submit your videos in advance for an asynchronous lesson and receive feedback from your teacher during your usual lesson time.

**Forgot?** → Lesson is forfeited (no reschedules).

**Teacher absent?** → Already factored into tuition. If absences exceed 6 per year, they'll be made up or refunded.

**One Reschedule per Semester** – Each student may request **one rescheduled lesson per semester**, pending teacher availability. Reschedules cannot be guaranteed and must occur within the same semester. Unused reschedules do not carry over.

To learn more about this policy [check out this video by South Shore Piano School](#).

## Teacher Absences and Studio Closures

Planned studio closures and teacher absences are built into the annual lesson calendar. Teacher absences are already factored into the 46-week annual tuition structure. If teacher cancellations exceed six lessons in a year, those lessons will either be made up or refunded. Families will be notified of any closures or schedule changes in advance via email, and updates can always be viewed through the studio calendar on My Music Staff.

In the event of a teacher absence due to family emergencies, extended leave, illness, or other circumstances, a scheduled lesson may be affected. When possible, Adelaide Music LLC may provide a qualified substitute teacher to ensure continuity of instruction. Tuition remains unchanged in these cases.

## Photo and Video Policy

From time to time, Adelaide Music LLC may take photos or short videos of students during lessons, recitals, or studio events to celebrate progress and share studio life on our website, social media, or other promotional materials. Students will never be identified by last name, and content is shared respectfully and age-appropriately.

If you prefer that your child not be included in photos or videos, please notify us in writing, and we will happily honor your request.

## Additional Policies and Disclaimers

**Parent Presence Policy:** To ensure a safe and supportive environment for our students, we require that parents or guardians remain on the premises for the entirety of their child's lesson.

**Liability Disclaimer for Minors and Studio Guests:** Adelaide Music LLC is dedicated to providing a safe and enjoyable learning environment for minors and studio guests. However, we cannot be held liable for any injuries, accidents, or damages sustained by students, guests, or their property in the studio during classes, events, or performances.

By enrolling in classes and submitting payment with Adelaide Music LLC, all parties agree to abide by these terms.

Update 3/9/26. Subject to revision.

# Adelaide Music Studio – Tuition & Makeup Policy FAQ

## 1. What is a flat monthly rate?

A flat monthly rate helps create a more predictable and sustainable structure for both families and the studio. Instead of fluctuating costs each month due to cancellations, tuition will be spread evenly across the year—just like a college, dance, or sports program. This also allows us to avoid raising lesson rates while continuing to provide high-quality instruction.

## 2. Will this cost me more?

Not necessarily! In fact, our tuition model includes savings for our most consistent students:

30-minute lessons → \$160/month

45-minute lessons → \$235/month (Save \$60/year!)

60-minute lessons → \$305/month (Save \$160/year!)

By maintaining a yearly lesson structure, students who regularly attend may actually pay less than before.

## 3. How does the tuition structure work?

Tuition is based on a 46-lesson year, divided evenly into 12 monthly payments. This accounts for an average of six missed weeks due to studio closures and teacher absences.

For example, we are already factoring in closures such as:

✓ Thanksgiving Break (Wednesday–Friday)

✓ Christmas & New Year's Weeks

Any additional studio closures will be announced to students in advance, usually at the start of the semester.

## 4. What if my child misses a lesson? Can I get a refund?

Because tuition reserves your child's weekly spot, we do not offer refunds for missed lessons. Families may check the My Music Staff portal for openings or request a virtual lesson that week, subject to availability. Makeups are not guaranteed and must be used within 30 days of the absence (see our makeup policies for more).

## **5. What if a teacher cancels a lesson?**

If a teacher is absent for more than six weeks in a year, you will receive either:

- ✓ A tuition adjustment for the following month OR
- ✓ A refund for the extra missed lesson.

## **6. What if we're gone for an extended time (vacation, illness, etc.)?**

Tuition is still due to hold your lesson time. However, if you plan to be gone for a full month or longer, please reach out to discuss potential options.

## **7. Can I pause or cancel my tuition?**

You may cancel lessons at any time, but tuition will be charged through the end of the billing cycle and is non-refundable. If you cancel, your lesson slot will be released to another student. Paused tuition does not hold your lesson slot in the studio schedule.

## **8. What if I have more questions?**

We're happy to chat! Feel free to reach out with any questions or concerns to [adelaidemusicllc@gmail.com](mailto:adelaidemusicllc@gmail.com). We appreciate your support and look forward to another fantastic year of music! 🎵